## Aberdeen City Council

**Internal Audit Performance** 

(October 2014 - February 2015)

Audit and Risk Committee **26 February 2015** 

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#### Statement of responsibility

This report, which covers a summary of our internal audit progress compared with the approved 2014/15 internal audit plan, as at May 2014, has been prepared solely for Aberdeen City Council (ACC) in accordance with the terms and conditions set out in our engagement contract with ACC. We do not accept or assume any liability or duty of care for any other purpose or to any other party. This report should not be disclosed to any third party, quoted or referred to without our prior written consent. Internal audit work has been performed in accordance with Public Sector Internal Audit Standards (PSIAS). As a result, our work and deliverables are not designed or intended to comply with the International Auditing and Assurance Standards Board (IAASB), International Framework for Assurance Engagements (IFAE) and International Standard on Assurance Engagements (ISAE) 3000

## Section 1 – Introduction

#### **Background**

1.01 The assurance you receive through the internal audit programme is a key component of your overall governance framework, which is ultimately reflected in the Statement on Corporate Governance presented in the annual financial statements. The purpose of this internal audit progress paper is to highlight the progress against the 2014/15 Internal Audit Plans since the previous Audit, Risk and Scrutiny Committee (November 2014).

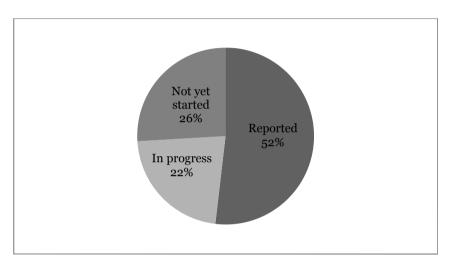
#### Internal audit reviews for 2014/15

- 1.02 Since the last Audit and Risk Committee meeting we have finalised the following 8 reviews and agreed detailed action plans with management to address the recommendations made:
  - IT Asset Management (Corporate Governance);
  - Aberdeen International Youth Festival Following the Public Pound (Corporate Governance);
  - ALEO Tier 2 Review (Corporate Governance);
  - CareFirst: Budgetary Control and Forecasting (Social Care and Wellbeing);
  - Service Reviews Adult and Older People (Social Care and Wellbeing);
  - IT Disaster Recovery (Corporate Governance);
  - Continuous Controls Phase 1 (Corporate Governance); and
  - Follow up (Cross Cutting).

These reports are included on the Audit and Risk Committee agenda in their entirety.

1.03 Where necessary the reports have been redacted. Internal Audit will present the Executive Summary for each report in accordance with usual practice, but will take questions on the detailed report and action plan as necessary.

#### Overall 2014/15 internal audit progress status – February 2015



- 1.04 Within the 2014/15 plan there was a review scheduled to assess value for money in Music Services. Due to the resignation of the head of the Music Service in late 2014, it was determined that this review would be replaced by a separate review of Section 75 Planning. This change to the audit plan has been agreed with the Convener and Vice-Convener of the Committee and relevant Council Officers. The review of Section 75 Planning is currently in progress and a report will be presented to the April 2015 Audit, Risk and Scrutiny Committee.
- On a consideration of risk, it is recommended that the proposed review on "New School Builds" be replaced in the Annual Plan with a review of governance arrangements for "Fleet Management". Education and Children's Services are contributing to an ongoing review on "Corporate Landlord Responsibilities" which is considering repairs, maintenance and capital investment. Should this review identify a need for further work in relation to New School Builds this can be reconsidered.

#### Performance against KPIs

1.06 Incorporated in our Internal Audit Charter are a range of KPIs against which the performance of PwC and client staff (Council Officers) involved in the reviews can be measured. The performance against these targets for the 8 completed reviews presented to this Audit and Risk Committee is as follows:

КРІ	Target	Actual
Terms or reference agreed 4 weeks prior to fieldwork	95%	63%
Planned fieldwork start date	95%	100%
Fieldwork completion date	95%	75%
Issuing draft reports for management comments (2 weeks after fieldwork complete and a close out meeting held)	95%	75%
Receiving management comments (2 weeks after issuing draft report)	95%	25%
Issuing finalised reports (within 1 week of receiving final management response)	95%	100%
Final reports presented to the Audit and Risk Committee in accordance with pre-agreed timetable	100%	86%

1.06 Target dates for each review are included on the front cover of the individual reports presented to the Committee, including supporting narrative to explain why certain KPIs have not been achieved.

# Section 2 – Summary of progress against the 2014/15 plan

The following table details the progress that has been made against the 2014/15 plan, as well as highlighting any reviews that have been postponed or replaced, which have previously been discussed at Committee.

Audit Title	Proposed timing	Terms of reference agreed	Draft Report Issued	Management Response Received	Report Finalised	Report to Audit and Risk Committee
Financial						
Continuous Controls – Financial Control Programme (first six months)	Q3	✓	<b>√</b>	<b>√</b>	✓	Feb-15
Continuous Controls – Financial Control Programme (last six months)	Q4					Jun-15
Car Parking	Q1	✓	✓			Sep-14
Parent Council Funds	Q2	✓	✓	✓	✓	Sep-14
Pension fund financial controls	Q4	✓				Apr-15
Compliance						
IT Disaster Recovery	Q3	<b>√</b>	✓	✓	✓	Feb-15
Security Review	Q2	✓	✓	✓	✓	Sep-14
IT Asset management	Q3	✓	✓	✓	✓	Feb-15
Compliance with the Public Records (Scotland) Act – Phase 1	Q2	✓	✓	<b>~</b>	<b>√</b>	Nov-14
Compliance with the Public Records (Scotland) Act – Phase 2	Q4	<b>√</b>				Jun-15
Management Information	Q3					Apr-15

Audit Title	Proposed timing	Terms of reference agreed	Draft Report Issued	Management Response Received	Report Finalised	Report to Audit and Risk Committee
Procurement Governance						
Procurement in Construction	Q2	✓				Apr-15
Procurement controls out with PECOS	Q2	✓	✓	✓	✓	Nov-14
Governance of Assets						
New Schools Programme	Q2	N/A	N/A	N/A	N/A	N/A
Corporate Landlord responsibilities (Asset Management)	Q4	<b>✓</b>				Apr-15
Flooding and Coastal Risk Management	Q1	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	Sep-14
Corporate Governance						
Policy and Procedure Development	Q3	✓				Apr-15
ALEO review	Q3	✓	✓	✓	✓	Feb-15
Controls Assurance Mapping	Q2	✓	✓			Apr-14
Complaints Handling Process	Q1	✓	✓	✓	✓	Sep-14
Operational						
Compliance with laws and regulations	Q2	✓	✓	✓	✓	Sep-14
Library Services	Q4					Jun-15
Fraud governance within housing and environment	Q2	<b>√</b>	✓	<b>~</b>	<b>√</b>	Nov-14
Service reviews	Q2	✓	✓	<b>√</b>	✓	Feb-15
Roads	Q4					Apr-15
Care First budgetary control and forecasting	Q3	<b>✓</b>	✓	✓	✓	Feb-15
Section 75 Planning	Q4	✓				Apr-15

Audit Title	Proposed timing	Terms of reference agreed	Draft Report Issued	Management Response Received	Report Finalised	Report to Audit and Risk Committee	
Value for Money							
Music Services	Q3	N/A	N/A	N/A	N/A	N/A	
Transport contracts within Education and Social Work	Q2	<b>√</b>	<b>√</b>	<b>√</b>	✓	Nov-14	
Other							
Follow up	Q1	NA	✓	✓	✓	Jun-14	
Follow up	Q2	NA	✓	✓	✓	Sep-14	
Follow up	Q3	NA	✓	✓	✓	Nov-14	
Follow up	Q4	NA	✓	✓	✓	Feb-14	
Internal Audit Reviews from 2013/14							
Self-Directed Support	NA	✓	✓	✓	✓	Sep-14	
Devolved School Management	NA	✓	✓	✓	✓	Nov-14	

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